

Leisure Phase 1 Facility Mix Questionnaire

Headline Results

Format **Paper, web, and opinion meter – The opinion meter was based at Queen's Park Sports Centre, paper surveys were available in Council premises, and the questionnaire was available online.**

Date range: **24th May 2013 to 14th June 2013**

Total responses: **Total: 836 responses (broken down by format below).**

Paper: 190, Web: 235, Opinion meter: 411

Introductory text

Chesterfield Borough Council is building a replacement for Queen's Park Sports Centre on the Annexe site. The Council has recently appointed a Project Team to design and construct a new building. We would appreciate your input by completing this brief questionnaire which focuses on the facilities the new Centre will offer. It should take just a few minutes.

Section 1 - About the existing Leisure Centre

Q1. How often do you use Queen's Park Sports Centre?

Respondents were given 6 options ranging from 'once a week or more' to 'never'.

Q1: How often do you use Queen's Park Sports Centre?				
	<i>Web/Paper (number)</i>	<i>Opinion Meter (number)</i>	<i>Combined total (number)</i>	<i>Combined Percentage</i>
<i>Once a week or more</i>	292	307	599	71.8%
<i>Twice a month</i>	22	23	45	5.4%
<i>Monthly</i>	18	15	33	4.0%
<i>Every two to three months</i>	11	22	33	4.0%
<i>A few times a year</i>	40	19	59	7.1%
<i>Never</i>	40	25	65	7.8%
Total	423	411	834	100.0%

Q2. Why don't you use the existing Centre? (indicate all that apply)

Only respondents that indicated 'never' to question 1 were asked this question. Respondents were given a list of seven reasons (including 'other') and asked to indicate all that apply. Following this question, these respondents were asked to go to question 5.

Q2: Why don't you use the existing Centre?				
	<i>Web/Paper (number)</i>	<i>Opinion Meter (number)</i>	<i>Combined total (number)</i>	<i>Combined Percentage</i>
<i>I use a different centre</i>	13	6	19	23.2%
<i>I use a private centre</i>	7	3	10	12.2%
<i>I use a school centre</i>	1	5	6	7.3%
<i>I do not use any sports facilities</i>	12	6	18	22.0%
<i>I am unable to travel to a centre</i>	1	4	5	6.1%
<i>Lack of family changing facilities</i>	0	5	5	6.1%
<i>Other</i>	10	9	19	23.2%
Total	44	38	82	100.0%

The following reasons were given by respondents who indicated 'other':

- Because I would have to pay to park
- It's dirty dilapidated and not user friendly
- Not used it as it is quite run down
- Generally do outdoor activity
- Swimming pool is old and outdated and changing rooms always look dirty, adult classes are boring and all the same
- Dated centre - other gyms better
- Poor
- Live elsewhere
- I don't live in Chesterfield
- Visiting competition

Q3. Please indicate what you use it for (indicate all that apply)

All of the respondents apart from those who indicated 'never' to question 1 were asked this question. Respondents were given a list of seven options including 'other' and asked to indicate all that apply.

Q3: Please indicate what you use it for (indicate all that apply)				
	<i>Web/Paper (number)</i>	<i>Opinion Meter (number)</i>	<i>Combined total (number)</i>	<i>Combined Percentage</i>
<i>Swimming</i>	248	266	514	35.0%
<i>Gym / fitness suite</i>	95	135	230	15.7%
<i>Cafe</i>	91	72	163	11.1%
<i>Sports Hall activities</i>	117	93	210	14.3%
<i>Squash</i>	59	39	98	6.7%
<i>Learner / Children's pool</i>	69	62	131	8.9%
<i>Other</i>	68	54	122	8.3%
Total	747	721	1468	100.0%

The following options were given by respondents who indicated 'other':

Q3: Other comments			
<i>Activity</i>	<i>Number of respondents</i>	<i>Activity</i>	<i>Number of respondents</i>
<i>Fitness Classes</i>	18	<i>Bowls</i>	1
<i>Diving</i>	16	<i>Children's gymnastics</i>	1
<i>Football 3G</i>	8	<i>Children's parties</i>	1
<i>Badminton</i>	5	<i>Crèche</i>	1
<i>Spinning</i>	5	<i>Diving board and Scuba</i>	1
<i>Over 50's activities</i>	4	<i>Gym tots, swimming lessons for children</i>	1
<i>Football 3G and sports hall</i>	3	<i>Indoor cycling</i>	1
<i>Tennis</i>	3	<i>Indoor cycling, yoga</i>	1
<i>Fencing</i>	2	<i>Muga</i>	1
<i>Gymnastics</i>	2	<i>Scuba diving</i>	1
<i>Running</i>	2	<i>Squash courts for playing racquetball</i>	1
<i>Table tennis</i>	2	<i>Swimming viewing gallery</i>	1
<i>Anything to bring back my fitness</i>	1	<i>Teen gym</i>	1

<i>Baby sale, waist wise class</i>	1	<i>Trampoline</i>	1
<i>Badminton and Indoor bowls</i>	1		

Q4. How do you travel to the existing Centre?

All of the respondents apart from those who indicated 'never' to question 1 were asked this question. Respondents were given a list of six options and asked to indicate all that apply.

Q4: How do you travel to the existing Centre?				
	<i>Web/Paper (number)</i>	<i>Opinion Meter (number)</i>	<i>Combined total (number)</i>	<i>Combined Percentage</i>
<i>Walk</i>	118	113	231	24.1%
<i>By bicycle</i>	27	25	52	5.4%
<i>By train</i>	4	10	14	1.5%
<i>By bus</i>	38	21	59	6.2%
<i>By private car</i>	292	296	588	61.3%
<i>By taxi</i>	3	12	15	1.6%
Total	482	477	959	100.0%

Section 2 - About the new Leisure Centre

Introductory text

We would like to know what facilities you would like in the new Leisure Centre. To help us prioritise the most important facilities, please rank your top five facilities in order of importance from the lists below. If you have less than 5 priorities, please indicate the 'no priority' option for the remaining priority questions (Q6-Q9). There is no need to indicate the same facility more than once.

NB: Responses to questions 6 to question 9 are displayed below in a summary table showing the totals across all priority levels and facilities, and then as individual tables for each priority level.

Q5 – Q9 Summary table: This table shows a summary of the responses across all priority levels (on all formats of the survey). Facilities are listed in order of popularity.											
		1st priority		2nd priority		3rd priority		4th priority		5th priority	
		Facility	No.	Facility	No.	Facility	No.	Facility	No.	Facility	No.
Most popular ↑		25m Swimming Pool	281	25m Swimming Pool	192	25m Swimming Pool	98	No 4th priority	150	No 5th priority	209
		Gym / Fitness Suite	111	Multi-purpose Sports Hall	107	No 3rd priority	97	Multi-purpose Sports Hall	88	Cafe / social space	115
		Multi-purpose Sports Hall	93	Learner pool	97	Gym / Fitness Suite	95	Cafe / social space	86	Gym / Fitness Suite	59
		Diving	67	Gym / Fitness Suite	87	Multi-purpose Sports Hall	92	25 metre Swimming Pool	78	Multi-purpose Sports Hall	56
		Squash	66	Children's water fun area	67	Children's water fun area	87	Children's water fun area	58	Learner pool	48
		Children's water fun area	59	Diving	56	Cafe / social space	81	Gym / Fitness Suite	55	25 metre Swimming Pool	37
		Learner pool	32	No 2nd priority	54	Learner pool	75	Diving	53	Dance Studio	37
		Dance Studio	28	Cafe / social space	34	Diving	37	Learner pool	49	Squash	37
		No priority	21	Spin Room	25	Squash	35	Squash	40	Diving	37
		Spin Room	17	Squash	25	Dance Studio	30	Spin Room	26	Children's water fun area	32
Least popular ↓		Cafe / social space	13	Dance Studio	21	Spin Room	28	Crèche	23	Crèche	25
		Crèche	8	Crèche	7	Crèche	4	Dance Studio	21	Spin Room	21
		Total	796		772		759		727		713

Q5 – Q9: This table shows the total number of respondents indicating each facility irrespective of priority level.

Facility	Combined total (number of respondents)	Percentage
25 metre Swimming Pool	686	21.2%
Multi-purpose Sports Hall	436	13.5%
Gym / Fitness Suite	407	12.6%
Cafe / social space	329	10.2%
Children's water fun area	303	9.4%
Learner pool	301	9.3%
Diving	250	7.7%
Squash	203	6.3%
Dance Studio	137	4.2%
Spin Room	117	3.6%
Crèche	67	2.1%
Total	3236	100.0%

Q5 – Q9: This table shows the total number of respondents indicating each facility – this has been weighted from the priorities. 1st priority = 5, 2nd priority = 4, 3rd priority = 3, 4th priority = 2 and 5th priority = 1.

Facility	Combine Total – Weighted	Percentage
25 metre Swimming Pool	2660	25.5%
Multi-purpose Sports Hall	1401	13.5%
Gym/fitness Suite	1357	13%
Children's Water Fun Area	972	9.3%
Learner Pool	919	8.8%
Diving	813	7.8%
Café/Social Space	731	7%
Squash	652	6.3%
Dance Studio	393	3.8%
Spin Room	342	3.3%
Crèche	151	1.4%
	10,391	100%

Q10. Is there an activity or facility not listed above that you would like to see included in the new facility?

The following suggestions were made by respondents:

Q10: Sports hall related suggestions			
Comment	Number of respondents	Comment	Number of respondents
<i>Tennis</i>	16	<i>Enough badminton courts so the over 50's can continue to play in the day time</i>	1
<i>Climbing wall</i>	15	<i>2 Basketball Courts + Scoreboard - young people travel to Dronfield & Killamarsh</i>	1
<i>Table tennis</i>	11	<i>Fencing piste as there is an active club currently operating from Sharley park, which is a very popular club.</i>	1
<i>Badminton</i>	9	<i>Indoor 5 a side football</i>	1
<i>Gymnastics facilities</i>	5	<i>Indoor bowls</i>	1
<i>Squash</i>	3	<i>Indoor netball courts</i>	1
<i>Bowls</i>	2	<i>Indoor tennis court</i>	1
<i>Dedicated fencing pistes for a Chesterfield based fencing club</i>	2	<i>More badminton courts</i>	1
<i>A minimum of 3 squash courts</i>	1	<i>Movable walls in squash courts to enable them to be used for other functions at low capacity times during the day</i>	1
<i>Bigger sports hall</i>	1	<i>Sprung fall and fast indoor athletics facilities including high jump</i>	1
<i>Basketball/handball/volley ball facilities within national standard court areas</i>	1	<i>Basketball</i>	1
<i>Cycling velodrome</i>	1	<i>Trampoline</i>	1

Q10: Outdoor related suggestions			
Comment	Number of respondents	Comment	Number of respondents
3G Astro pitch full length	28	Soccer	1
Athletics track	8	Outdoor activities	1

Flood-lit 11 a side 3G Football Pitch (similar to Brookfield Schools)	1	Trim Trail	1
Floodlit netball/tennis courts	1	For years we have been wanting better facilities for bowls and this has fallen on deaf ears. This area is hot bed for bowls, with +12 clubs	1
5-a-side or outside area	1		

Q10: Fitness classes related suggestions			
Comment	Number of respondents	Comment	Number of respondents
Dance studio	4	Meditating	1
Classes	3	Kid's Tennis Club	1
Over 50's activity	2	Martial Arts	1
Specific Facilities for Body Pump	2	More activities	1
Small to medium room for group exercises like Yoga	2	More classes for women only at times throughout the evening.	1
Aqua yoga classes in learner pool	1	More sport aimed at children	1
Break dancing	1	My ride virtual system for spinning	1
Children's clubs	1	Pilates in the evening	1
I would like a street dancing stall with professional dancers	1	Salsa and other Latin dance lessons	1
Would love more aerobic style classes ie; pilates, bokwa, zumba, kick boxing etc - they are not on often enough.	1	Adult gymnastics, dance or trampoline classes for beginners, the adults classes don't seem "fun" and you either go to the gym for a workout or you go for a swim or play squash, I would like something fun and different that doesn't seem like its a chore to keep fit (and the same every week!)	1

Q10: Swimming related suggestions			
Comment	Number of respondents	Comment	Number of respondents
8 lane pool	38	Scuba	1
A larger pool	9	Spectator area for the swimming pool / diving area	1
Diving boards	8	Viewing balcony	1

33 metre swimming pool	7	Water park. People in Chesterfield have to take their children to Doncaster Dome	1
Flume	6	Water polo	1
50 metre swimming pool	5	I have a personal view that the Council have a once in a generation opportunity here to provide a really useful family product by including a type of 'splash zone' similar to water meadows.	1
Diving pool	2	I would like to see the swimming lessons run by Chesterfield Swimming Club return to QPSC.	1
Fun water exercise class, aqua-aerobics or aqua zumba.	1	I would like 'warm water' times in the pool. I have fibromyalgia and the 25m pool is generally too cold for me to use.	1
8 lane 50 metre pool for lane swimming with separate pool for leisure swimming and diving pool	1	Please make sure you keep the children's shallow baby pool that gets gradually deeper. This is very important for people like me with young children.	1
A decent length swimming pool.	1	Proper steps for entering the swimming pool, not ladders	1
As Chesterfield swimming club use the pool extensively in tandem with Derwentio Excel the Derbyshire elite swim squad. I feel that an 8 lane 25 metre is essential to allow both squads to reach their full potential.	1	As we are part of the swimming club we would like to see an 8 lane swimming pool in order to be competitive within the local area. At present most events etc take place at Ponds Forge	1
A wave machine please	1		

Q10: Spa related suggestions			
Comment	Number of respondents	Comment	Number of respondents
Sauna	9	Jaccuzzi	2
Health spa like at the HLC in Stavely	8	Hot tub	1

Q10: Café / Social area suggestions			
Comment	Number of respondents	Comment	Number of respondents
Bar	6	Licensed bar	1

Costa Coffee café	2	Wi-Fi	1
Internet cafe and WiFi. Healthy food cafe rather than chip butties etc.	1	A cafe facility to the standard of food etc. at the HLC, Staveley	1

Q10: Miscellaneous suggestions			
Comment	Number of respondents	Comment	Number of respondents
Adequate car parking provision	2	Better changing rooms with more showers.	1
Secure bike storage (indoor), more circuit training style classes. Bring back Boot Camp!	2	Boxing club	1
Soft play area for children	2	Clean changing rooms	1
A child soft play area like the one in the healthy living centre.	1	Cycle racks outside, and separate motor cycle parking	1
A unisex toilet	1	Family changing facilities	1
Play area	1		
I would like this facility to have first priority for the community, 2nd, if any college involvement	1	In-house maintenance. Separate male/female shower areas	1
Ice skating	1	No but you don't list things we don't want to see like Classrooms for student usage only.	1
Ice/roller skating	1	Singing lessons	1
No new centre	1	Ski slope	1
Something additional to make it stand out such as the climbing wall or soft play such as they have at HLC. Plenty of outdoor facilities too.	1	The centre show try to develop new sports that as yet can't be played in chesterfield such as indoor bowls like Alfreton	1
Two disabled changing rooms, one for pool and one for gym.	1	Where are you putting running track when you build new centre!	1
I dislike training in the gym when it is a beautiful sunny day - would it be possible to somehow have doors that open on one side of the gym fully (e.g. sliding glass doors)(and even better if a bit of the roof space could be folded back to let the sunlight in) to 'let the outside in'.	1	Why not leave the facility as it is. Just upgrade the building. Refurbish the annexe site, with new changing room, upgrade the running track. but do not let this be another piece of our town lost to so called forward planning.	
Better gym equipment	1	I firmly believe that there is NO need nor a serious financial case for building a new centre. QP has the	1

		facilities needed and you yourself state that the cost of its upkeep is less than the cost of the new build and upkeep, and who knows what the financial situation will be in future. This is a stupid idea.	
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Q11. We would like to know what other facilities you would like to see on the Annexe site if funding permits.

Respondents were given four options: outdoor football pitch, trim trail, athletics training and other, and asked to indicate all that apply.

Q11: We would like to know what other facilities you would like to see on the Annexe site if funding permits.				
	<i>Web/Paper (number)</i>	<i>Opinion Meter (number)</i>	<i>Combined total (number)</i>	<i>Combined Percentage</i>
<i>Outdoor football pitch</i>	143	137	280	29.9%
<i>Trim Trail</i>	82	98	180	19.2%
<i>Athletics training</i>	166	157	323	34.4%
<i>Other</i>	64	91	155	16.5%
Total	455	483	938	100.0%

The following suggestions were made by respondents in the 'other' section:

Q11: Other suggestions			
<i>Comment</i>	<i>Number of respondents</i>	<i>Comment</i>	<i>Number of respondents</i>
Tennis courts	17	Health Spa	1
Athletics track	4	I think it is essential that funding is available for athletics and football as a minimum.	1
8 Lanes in pool	3	I think Queens Park existing facilities could be modernised and the College gym at Clowne	1
Cricket	3	I would like to see a football pitch in the middle of an athletics track with a spectator area.	1
Cycle track	3	I would prefer the core facilities to be bettered rather than trying to spread the funding too thin.	1

Bowling green update	2	Ice rink	1
Indoor bowls	2	Junior cricket pitch	1
Outdoor eating	2	Large car park with Blue Badge facilities	1
Skate park	2	Matted flooring	1
3-4 Floodlit netball courts	1	Mini golf, tennis courts	1
Badminton	1	New building changing rooms and as it is!, Updating running track and seating.	1
Bar	1	Outdoor basketball courts	1
Bigger gym	1	Outdoor fitness equipment (like Holmebrook valley park)	1
A female trainer / advisor in the gym of a mature age. It is difficult to talk to a male/young	1	Outdoor netball courts	1
Boxercise	1	Plenty of parking, plenty of classes in evening	1
Changing rooms with showers fit for purpose.	1	Running track definitely	1
Childcare	1	Seated cafe at side of pool. Tables and umbrellas	1
Children's outdoor water fun area or play fountains (as at Matlock & Sheffield)	1	Similar to Don Valley on smaller scale (to be used as fun fair /concert area off season)	1
Climbing wall (2)	1	Table tennis	1
Dance facilities	1	Netball	1
Diving boards	1	Turkish bath/sauna facility	1
Do not build a new centre	1	Warm changing rooms, they are freezing now	1
Existing track	1	Gymnastics	1
Extra squash court	1	Health/activity information/advice centre	1
Fencing pistes and club area	1	We already have an excellent centre.	1
Football too dominate - let's get all kids trying lots of sports	1	If you left Annexe site there is excellent athletics training	1
Full size 3G pitch	1	If Annexe remains no additional funding is needed	1

Section 3 - About you

Q12. What is your postcode?

Q12: What is your postcode?			
Post code	Number of respondents	Post code	Number of respondents
DE4	14	S17	4
DE45	4	S18	6
DE5	2	S20	2
DE55	8	S21	34
DE6	1	S25	1
DN4	1	S26	1
NG1	1	S40	238
NG10	1	S41	158
NG12	1	S42	65
NG17	1	S43	59
NG18	1	S44	28
NG19	1	S45	7
NG9	1	S49	1
OX3	1	S40	2
S11	2	S74	1
S17	4	S80	8

Q13. What is your gender?

Q11: What is your gender?				
	Web/Paper (number)	Opinion Meter (number)	Combined total (number)	Combined Percentage
Male	220	155	375	48.0%
Female	191	175	366	46.9%
Transgender	0	14	14	1.8%

<i>Prefer not to say</i>	8	18	26	3.3%
Total	419	362	781	100.0%

Q14. What is your age?

Q14: What is your age?				
	<i>Web/Paper (number)</i>	<i>Opinion Meter (number)</i>	<i>Combined total (number)</i>	<i>Combined Percentage</i>
<i>Under 7 years</i>	3	7	10	1.3%
<i>7 to 11 years</i>	10	25	35	4.5%
<i>12 to 16 years</i>	17	41	58	7.4%
<i>17 to 24 years</i>	39	19	58	7.4%
<i>25 to 44 years</i>	143	141	284	36.3%
<i>45 to 64 years</i>	148	90	238	30.4%
<i>65 years and over</i>	52	20	72	9.2%
<i>Prefer not to say</i>	10	18	28	3.6%
Total	422	361	783	100.0%

Q15. Do you consider yourself to have a disability?

Do you consider yourself to have a disability?				
	<i>Web/Paper (number)</i>	<i>Opinion Meter (number)</i>	<i>Combined total (number)</i>	<i>Combined Percentage</i>
<i>No</i>	368	302	670	86.9%
<i>Yes</i>	30	31	61	7.9%
<i>Prefer not to say</i>	12	28	40	5.2%
Total	410	361	771	100.0%

Q16. What is your ethnicity?

Q16: What is your ethnicity?				
	<i>Web/Paper (number)</i>	<i>Opinion Meter (number)</i>	<i>Combined total (number)</i>	<i>Combined Percentage</i>
<i>White British</i>	392	317	709	91.2%
<i>Black or Black British</i>	3	4	7	0.9%
<i>Asian or Asian British</i>	0	8	8	1.0%
<i>Mixed ethnic group</i>	1	2	3	0.4%
<i>Other ethnic group</i>	4	4	8	1.0%
<i>Prefer not to say</i>	16	26	42	5.4%
Total	416	361	777	100.0%